



CITY OF DURHAM  
POLICE DEPARTMENT  
2013 ANNUAL REPORT



# Going *for* Gold

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relationships  
community  
protection  
safety  
facilities  
involvement  
trust  
staff  
officers  
cooperation  
caring  
service  
transparency

# Going *for* Gold



Since 1991 the Durham Police Department has achieved accreditation by successfully passing seven consecutive assessments performed by the Commission on Accreditation for Law Enforcement Agencies (CALEA). In 2013 the department earned CALEA's prestigious Gold Standard Accreditation.

What does re-accreditation and achieving the Gold Standard mean for residents? Accreditation ensures the community that the department's policies and procedures are timely and are in compliance with local, state, and federal laws and regulations. The Gold Standard designation means that overall the Durham Police Department consistently practices and adheres to policies reflecting 485 administrative and operational standards.

- The Durham Police Department is among only 500 agencies in the United States and 52 in North Carolina that are CALEA accredited.
- Having earned CALEA's Gold Standard, the Durham Police Department joins a more elite group of the nation's accredited law enforcement agencies. Only 10 percent of all CALEA accredited agencies are even eligible to try for the gold standard.
- The Durham Police Department is the first Class D agency (one with more than 300 employees) in North Carolina to undergo and successfully complete a Gold Standard Assessment.



CALEA Commission Chairperson Louis Dekmar presents accreditation certificate to Chief Jose Lopez, Deputy Chief Larry Smith and Durham City Manager Tom Bonfield.

*"The Durham Police Department could easily rest on its laurels and coast along with the status quo. Fortunately for city leaders and the community, under the leadership of Chief Jose Lopez and his dedicated command staff, the agency has engaged in a process of continuous improvement."*

— CALEA Assessment Report  
2013



Youth participating in annual Shop with the FOP Cpl. Raul Garcia, Chief Jose Lopez, Sr. and Mrs. Rebecca Lopez.



Resident and Chief Lopez talk about safety issue at Woodcroft community's National Night Out event.



# MESSAGE FROM THE CHIEF



More than ever the Executive Command Staff and employees are committed to working in partnership with the community and preserving public trust. Although 2013 was a time of challenge and scrutiny, the year offered opportunities for re-examination and refinement. Literally and figuratively, the department was under fire during the year as we addressed questions relating to use of force protocols as well as racial disparities.

The year did chronicle many shining moments for DPD. Attaining CALEA's prestigious Gold Standard in our re-accreditation assessment was indeed the pinnacle. Furthermore, two DPD programs were showcased at CALEA's 2013 Fall Convention in Winston-Salem - Intelligence-Led Policing (including the Residential Awareness Program) and the Police Training Officer (PTO) Neighborhood Portfolio program.

Unexpectedly, DPD's award-winning North Carolina Child Response Initiative (NCCRI) partnership ended in 2013 with the loss of grant funding from the Governor's Crime Commission. A collaboration between DPD and the Center for Child and Family Health (CCFH), NCCRI was started in 2005 to provide a system of coordinated mental health care and police outreach to residents in the aftermath of violence exposure. In the last three fiscal years (July 2010 to March 2013), 1,604 families (comprising 2,541 individuals) were identified and referred to the program by DPD officers. NCCRI also provided classroom-based training to more than

800 officers, supervisors, investigators, special service units, and 911 communicators since 2010.

The launching of DPD's Facebook page and the creation of the Recruiting's Unit's Running Team strengthened communication and promotional strategies. Celebrations commemorating the 10th anniversary of the DPD Citizen Observer Patrol, the 20th Anniversary Durham CrimeStoppers, the 20th Anniversary of Partners Against Crime (PAC), the 30th Anniversary of National Night Out (America's Night Out Against Crime), and even letters of appreciation from residents demonstrated strong community engagement during the year.

As Chief of Police, I remain committed to serving the Durham community, and sincerely appreciate your continued trust and support of the department.

A handwritten signature in black ink, likely belonging to Chief Jose Lopez, Sr.

Chief Jose Lopez, Sr.



New police officer Ramon Grillasca is pinned with badge and congratulated by family members Rebecca Lopez and retired naval officer Manny Sepulveda.



Durham leaders including Mayor William V. "Bill" Bell, Parks and Recreation Director Rhonda Parker and Chief Jose Lopez, Sr. lead a round of applause for Khorri Bledsoe who sang the national anthem at local Special Olympics opening games.

In 2013 steady strides were made toward achieving option #2 of DPD's Long Range Master Facilities plan. With City Council approval to implement preliminary steps to build a new police headquarters building and annex, DPD administrators worked with City staff to identify potential sites and to coordinate community information forums.

As the building of north and south police service centers was deferred, the department implemented interim strategies in 2013 to efficiently manage owned and leased facilities housed by uniform patrol and specialized police units.

The District 4 substation was moved to a new location with twice the square footage. District staff and operations are now housed under one

roof. The new substation, at 2945 S. Miami Boulevard, Suite 135, provides modern amenities for staff and residents including a reception area and transitional spaces for enhanced administrative and customer relations.

Since its relocation the District 4 substation has accommodated several neighborhood meetings in the large conference room which can be utilized as a fully-functional classroom space. "Residents are now able to come and meet with various district staff without interruption. The additional space allows Investigators to interview victims and witnesses in a private atmosphere," said District Captain Patrice Andrews.

Also in 2013 centralization of Property and Evidence Unit operations was achieved by moving all unit functions

to 921 Holloway Street (now co-located with District 1 substation). Storing and processing property and evidence at a central location simplified protocols for chain of custody and security; opened up space at police headquarters for other units; and eliminated the need to lease space for storage.

"Now Property and Evidence employees do not have to travel to multiple facilities to retrieve inventory which helps to achieve work efficiencies," says Property and Evidence Supervisor Portia Sidberry.

"Our office space has tripled in size and police officers have ample space to package their evidence. Also a new temperature controlled DNA room maintains property with biological evidence long term."



At Property and Evidence Unit's new and much larger facility Senior Evidence Technician Ruth Brown shows new commercial rack that stores unclaimed and confiscated bicycles inventoried by unit. As part of community outreach, the department offers unclaimed bicycles to charitable organizations.



Officers Mark Evans and Gregory Novotny joined residents in celebrating the opening of the relocated district 4 police substation at the April 13, 2013 open house event



*The challenges facing the Durham Police Department are not uncommon in a period when the United States is slowly exiting the “great recession”. As the city continues to grow through annexation, development and population increases, the department will be challenged to maintain staffing to fulfill its mission to supply time law enforcement services.*

*– CALEA Assessors Report 2013*



Effective 2013 non-sworn staff like Records Unit employees Robin Alston and Eboni Kilgore are required to pass CPR training. Early bystander CPR can improve chances of survival two to three fold..



Hundreds of residents, City officials and police officers attended the kickoff event for the 30th Annual National Night Out observance (America's Night Out Against Crime) to celebrate the start of the historic redevelopment of Durham's Southside community.



Recruits of basic law enforcement training (BLET) class 38 practice directing traffic during rush hour at a busy downtown intersection. Nine recruits graduated from the academy on February 4, 2014 after successfully completing 27 weeks of North Carolina and department mandated instruction.



Cpl. Jessica Butler, Capt. Patrice Andrews, Lt. April Browne and Lt. Felisa Francis share experiences at the Recruiting Unit's first-ever Women in Law Enforcement open house for potential applicants



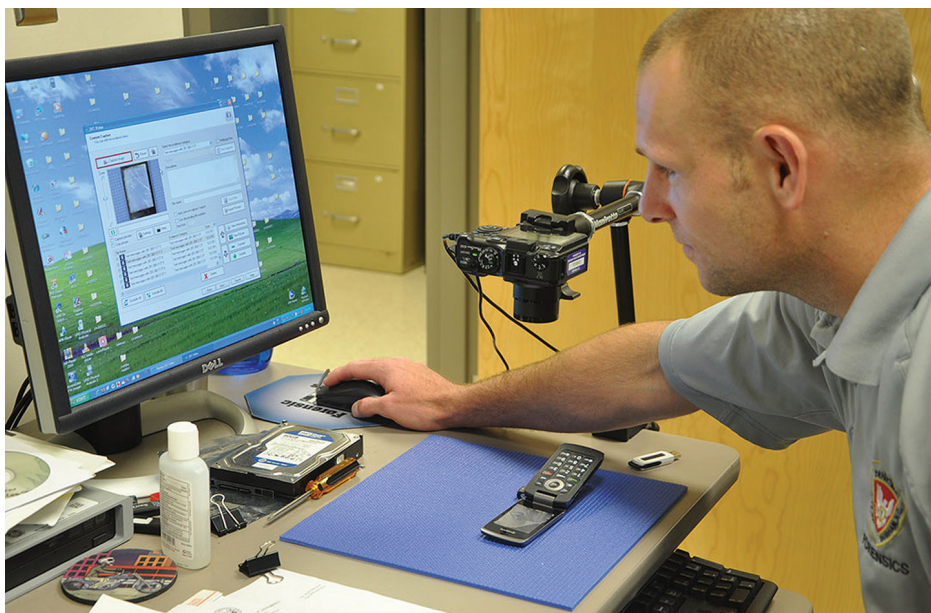
When DPD forensics professionals collect evidence and conduct tests, they carry out the processes to the letter – literally to ISO/IEC 17020 standards to be exact. That is, International Organization for Standardization (ISO)/ International Electrotechnical Commission.

In 2013 the Forensic Services Division became the first agency in North Carolina to receive accreditation under ISO/IEC 17020 standards which are specific to inspection units. The standards are now used to certify crime scene units and some crime lab sections for forensic testing.

The division worked for over a year to prepare for accreditation which requires numerous checks and balances in procedures. There are many specific crime scene and forensic standards employees have to meet to perform certain tasks and employees must pass annual proficiency exams.

“Forensic Accreditation is becoming mandatory for many crime labs and forensic units mostly due to DNA analysis. Grant applications are already requiring it, North Carolina and other states are beginning to make it law, and the newly appointed National Forensic Science Commission is expected to recommend mandatory accreditation for crime labs over the next five to 10 years.” said Forensic Services Manager Angela Ashby Shuff.

DPD Crime Scene Investigators document, collect, and preserve physical evidence found at crime



Digital Forensics Specialist William McFadyen extracts data from a cellular telephone

scenes; collect fingerprints and perform fingerprint analysis; take photographs; examine and analyze physical evidence; package, preserve, and store evidence; maintain chain of custody; take extensive notes and write reports; and present court testimony as expert witnesses.

The Forensic Services Division's accreditation applies to the disciplines of crime scene investigations, latent fingerprint processing and examinations, as well as firearms examinations. Currently, DPD's Crime Scene Unit and Crime Lab Unit do not perform testing that requires vigorous calibrations and measurements such as drugs or DNA testing.

“Accreditation helps to ensure the quality of services DPD's Forensics Services Division provides to the department and citizens,” adds Shuff. “The additional staff [required

by standards] helps ensure that the quantity or speed of service is improved. For example, evidence technology is constantly changing and there aren't many cases that don't involve cell phones or some type of digital evidence. With a second Digital Forensics Specialist, the caseload will be more evenly dispersed for a faster analysis time and the two can verify each other's work for accuracy and accountability. These faster, quality results are then turned over to the case detective who can use the information in his or her investigation. If we sent the same evidence to the state lab for processing, the case detective would wait over six months for information DPD's Forensics Services can obtain in less than 48 hours. So, in cases where physical or forensics evidence is collected and useful, this could expedite arrests, exonerations, and clearances by a significant margin.”

*The Durham Police Department is a full service law enforcement organization that has fine-tuned Intelligence-Led Policing and fostered a symbiotic relationship between crime analysis and crime intelligence.*

*–CALEA Assessors Report 2013*

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Crime Scene Investigator Joy Narowski utilizes an alternate light source and fluorescent powder to examine an item for fingerprints.



Latent Print Examiner Clint Babb compares fingerprints obtained at a crime scene to a suspect's fingerprints.



Firearms Examiner Donna Jackson test fires a gun, and compares two cartridge casings to see if they were fired from the same gun.



In 2013, DPD officially launched a Facebook page. The first post on January 22, 2013 announced that the Crime Analysis Unit has started weekly postings of crime summaries for all police districts on the DPD website at <http://durhamnc.gov/ich/op/DPD/Pages/Crime-Analysis.aspx>. Also, DPD Facebook friends were encouraged to check out statistics on RAIDS Online and Durham Crime Mapper at [www.durhampolice.com](http://www.durhampolice.com).

By the end of the year DPD's Facebook page achieved 1,426 lifetime likes (total number of people who have liked the page) with total likes increasing to 1,758 by March 2014. The most viewed DPD Facebook posts in 2013 represented a variety of events. A viewing audience of 3,072 saw the April 12 video post and news about a CrimeStoppers reward for information leading to an arrest in a Durham Freeway hit-and-run crash. About 3,264 people saw the May 23

post featuring photos of a suspect in a local bank robbery. Photo highlights of the 2013 Peace Officers Memorial Service posted on May 3 captured the interest of 2,861 viewers. The July 19 flier promoting the graduation of police academy 37 was seen by 1,865 people. About 1,188 people saw the October 1 update on the missing juveniles/kidnapping case of two Durham brothers ages 5 and 6. More than 1,820 viewers saw the November 18 post about the U.S. Marshals Service Joint Fugitive Task Force (including a DPD cross-sworn investigator) arresting two felons wanted by DPD.

Posts relating to activities of the Traffic Services Unit are consistently popular. DPD Facebook friends especially like information relating to speed enforcement operations results, DWI operations, seatbelt checkpoints and child car safety seat inspections.



DPD's "Drug-Free Junior Bulls Club" partnership is a drug abuse prevention initiative designed to reinforce positive values and provide healthy alternatives for youth ages 7 to 15 years of age. Launched in 2013, the partnership with the Durham Bulls facilitates 80 youth, their parents, and police officers attending several Durham Bulls baseball games and meeting players; eating meals together with officers; and talking about peer pressure, gangs, bullying, and consequences of drug dealing and drug use.



K9 Ulix and K9 Officer Brian Johnson are greeted by residents at the 2013 Public Safety Day event co-hosted by Target and the Durham Police Department.



Crime Analyst Brian Aagaard earned a prestigious professional certification from the International Association of Crime Analysts. Aagaard is now a Certified Law Enforcement Analyst, the first in North Carolina and the 43rd in the world.



*The Gold Standard Assessment was entirely without issues and the agency demonstrated hospitality, cooperation and transparency in every aspect of the process.*

*– CALEA Assessors Report 2013*



Community Resource Officers Steve Hall and Jeffrey Fair are thanked by graduates of DPD's 2013 Citizens Police Academy for coordinating the six-week program which offers first-hand insights about police operations and front line experiences to participants.



Master Officer Teresa Gilliam was among three Purple Heart recipients at DPD's annual service awards ceremony held May 9, 2013. The Purple Heart medal is presented by the department to officer who sustain a serious injury while in the performance of duty.



Investigator Frank Gore, of the Traffic Services Unit, was named "North Carolina Child Passenger Safety Instructor of the Year" in 2013.



At DPD's Citizen Observer Patrol (COP) Tenth Anniversary Banquet on November 16, 2013, NC Senator Michael Woodard and Deputy Police Chief Anthony Marsh, Jr. (on each end) congratulate founding COP volunteers for a decade of service - Mike Shiflett, Frances Brown, Edna Hamilton, Mina Hampton and David Harris.

## Budget & Staffing Budget FY 2013-14

(Fiscal Year July 1, 2013 to June 30, 2014)

General Fund Budget: \$52,883,983 (General Fund)

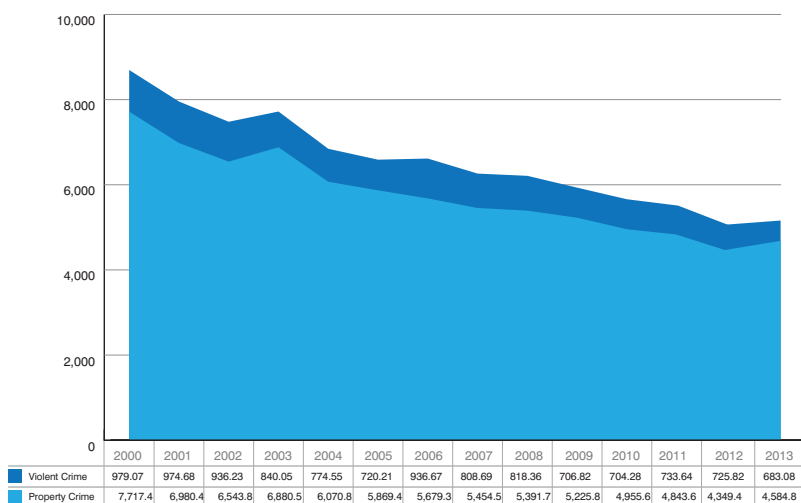
Authorized Positions: 632 (Sworn 513, Non-Sworn 119)

Includes three new Forensics positions as part of Forensic Services Unit accreditation process.

## Part 1 Crime

### 2000-2013 Index Crime Rate Trend Index

Crime Rate Per 100,000 Population



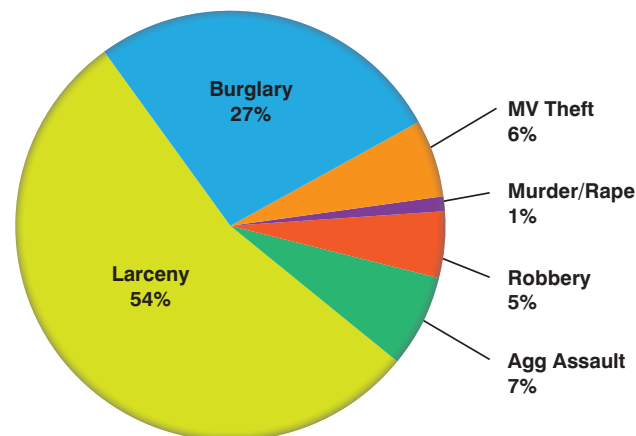
- There were significant decreases in the Part 1 property and violent crime rates per 100,000 population in Durham since the year 2000.

### Part 1 Index Crime

- Part 1 Index crimes per 100,000 were up by 3.8 percent in 2013, largely as a result of an increase in larcenies.
- Index crimes per 100,000 were down by 39.4 percent since the year 2000.
- There were decreases in robberies and aggravated assaults in 2013

## Overall Part 1 Index Crime

Part 1 Crime is the total of violent crime (murder, rape, robbery and aggravated assault) and property crime (burglary, larceny and motor vehicle theft).



- Larcenies and burglaries accounted for more than 81 percent of all Part 1 crime.
- Violent crimes made up 13 percent of reported Part 1 crime.

## Part 1 Violent Crime

- There were 30 criminal homicides reported in 2013. In addition, there were two cases that were ruled as self-defense. The 30 homicides included two officer-involved cases, one murder-suicide and one case that happened in 2009. There were 12 open cases at the end of 2013.
- Although the number of reported rapes increased by 40 percent, the increase was due to a change in the FBI reporting standards which went into effect in January 2013. A comparison to the old rape definition would show the number of reported rapes were equal in 2012 and 2013 with 73 reported in both years.
- Robberies and aggravated assaults were both down in 2013 and robberies were at a 23-year low.



- Part 1 violent crime dropped 6 percent from 1,721 reported in 2012 to 1,625 reported in 2013. The violent crime rate per 100,000 population was down 30 percent from 2000.
- In 2013, violent crime (homicide, rape, robbery and aggravated assault) made up just 13 percent of all Part 1 index crimes. Homicides and rapes combined made up approximately 1 percent of all Part 1 crime

### Part 1: Violent Crime

	3-Year Average	2011	2012	2013	2012-2013 % Change
Homicide	26	26	21	30	43%
Rape	80	66	73	102	40%
Robbery	643	701	622	607	-2%
Aggravated Assault	937	919	1,005	886	-12%
<b>Violent Crime</b>	<b>1,686</b>	<b>1,712</b>	<b>1,721</b>	<b>1,625</b>	<b>-5.6%</b>

Note: The FBI expanded their definition of rape to include additional victims of various forms of sexual assault.

### Part 1 Property Crime

- Property crimes were up in all three property crime categories after Part 1 property crimes were at a 24-year low in 2012.
- Although burglaries rose slightly in 2013, they were below the three-year average.

### Part 1: Property Crimes

	3-Year Average	2011	2012	2013	2012-2013 % Change
Burglary	3,517	3,881	3,298	3,373	2%
Larceny	6,633	6,775	6,305	6,818	8%
Vehicle Theft	671	607	691	716	4%
<b>Property Crime</b>	<b>10,821</b>	<b>11,263</b>	<b>10,294</b>	<b>10,907</b>	<b>6%</b>

### Clearance Rates

Crime Category	FBI 2012*	DPD 2012	DPD 2013
Homicide	59.5%	90.5%	60%
Rape	36.1%	46%	66.7%
Robbery	27.8%	31.9%	34.4%
Aggravated Assault	52.7%	59.7%	58.2%
<b>Violent Crime</b>	<b>43.7%</b>	<b>49.5%</b>	<b>49.9%</b>
Burglary	11.2%	15.5%	12.3%
Larceny	20.8%	26.6%	24.6%
Vehicle Theft	10%	14.4%	15.5%
<b>Property Crime</b>	<b>17.6%</b>	<b>22.2%</b>	<b>20.2%</b>

- The FBI clearance rates are for cities the size of Durham with populations of 100,000 to 250,000. The 2012 FBI statistics are the most current ones available. The 2013 FBI clearance rates are expected by summer 2014.
- DPD 2013 clearance rates for Part 1 crimes were above the average clearance rates in all Part 1 crime categories for similar sized cities in 2012.
- The department's goal was to have a violent crime clearance rate of 50 percent and a property crime clearance rate of 23 percent. DPD was close to meeting its violent crime clearance goal and did not meet its goal for property crime clearances.
- Clearance rates for a given period are determined by the number of offenses reported to police compared to the number of offenses cleared. A clearance could come from a crime reported in a prior period, and a crime reported in the current period could be cleared in a subsequent period. The Police Department's clearance procedures are based on UCR reporting guidelines issued by the FBI and are the same for all law enforcement agencies.



# DURHAM POLICE DEPARTMENT DIRECTORY



For life threatening and in-progress emergencies, call **911**

To report non-emergency incidents (barking dogs, loud music, past crimes), call **919-560-4600**

Website: [www.durhampolice.com](http://www.durhampolice.com)

Facebook: [www.facebook.com/DurhamPoliceDepartment](https://www.facebook.com/DurhamPoliceDepartment)

Headquarters:	505 W. Chapel Hill Street	919-560-4427 (Desk Officer)
District 1:	921 Holloway Street (across from Long Meadow Park)	919-560-4281
District 2:	5285 N. Roxboro Road (lot of Eno Square Shopping Ctr.)	919-560-4582
District 3:	#8 Consultant Place (near Wynnsong Movie Plaza)	919-560-4583
District 4:	2945 South Miami Boulevard, Suite 135	919-560-4415
Central District:	516 Rigsbee Avenue	919-560-4935
Property and Evidence:	921 Holloway Street (New Address)	919-560-4442

Accreditation	919-560-4581	Professional Standards	919-560-4430
Administrative Services	919-560-4322	Public Information/Public Relations	919-560-4322
Chief of Police	919-560-4322	Records	919-560-4423
Community Services	919-560-4438	Recruiting/Employee Services	919-560-4402
Crime Analysis	919-560-4258	Special Events Application	919-560-4935
Community Resource Unit	919-560-4404	Special Operations Division	919-560-4454
CrimeStoppers	919-683-1200	Telephone Response Unit	919-560-4528
Criminal Investigations Division	919-560-4440	Training Unit	919-560-4168
Fiscal Services	919-560-4589	Victim Services	919-560-4951
Information & Technology	919-560-4304		

## Durham City Council (2013)

William V. "Bill" Bell, Mayor  
 Eugene A. Brown  
 Diane N. Catotti  
 Howard Clement, III  
 Cora Cole-McFadden  
 Don Moffitt  
 Steve Schewel  
 Tom Bonfield, City Manager

## Durham Police Department Administration (2013)

Jose Lopez, Sr. Chief of Police  
 Larry Smith Deputy Chief Operations  
 Anthony Marsh Deputy Chief Operations Support  
 Rick Pendergrass Assistant Chief North Operations (Districts 1, 2, 5)  
 Winslow Forbes Assistant Chief – South Operations (District 3, 4)  
 Jon Peter Assistant Chief – Special Operations  
 Jesse Burwell Assistant Chief – Operations Support

## Credits:

Kimberle Walker (DPD), Managing Editor, Sr. Public Affairs Specialist/Photographer  
 Kammie Michael (DPD), Public Information Officer

## Notice Under the Americans with Disabilities Act

Persons who require assistance to participate in DPD services/programs, should call the City's ADA Coordinator, voice 919-560-4197, TTY 919-560-1200, or email [ADA@durhamnc.gov](mailto:ADA@durhamnc.gov), as soon as possible but no later than 48 hours before the event or deadline date.

